RIVA

AUDIO

RIVA CONCERT SETUP INSTRUCTIONS

CONTENTS

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WHAT YOU NEED

- **RIVA Concert Speaker**

- **Power Cord**

- **Smartphone or Tablet**
  - Turn ON/Enable Bluetooth & Location Services

- **RIVA Voice App & Alexa App
  On Your Smartphone or Tablet**

- **Wi-Fi Network and Password**

- **Amazon Account Username and Password**

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REGISTER RIVA CONCERT

[Register](#) your RIVA Concert to receive all of the benefits of RIVA Nation and more, including:

- Three (3) year product warranty (normally 2 yr)

- Special RIVA Nation VIP Offers & Promotions

- RIVA Concert News: New Features, Firmware Updates & More

- Early Access To New RIVA Product Releases

- And More...

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LED LIGHT COLOR KEY

What do the colors on top of my speaker mean?

COLOR	SOLID	FLASHING
Green	Spotify Connect playback	Paused/muted in Spotify connect playback
Red	AUX input playback	Battery pack charge is too low to operate speaker (Only for CONCERT)
Orange	Away Mode only – Directly connected to device via Wi-Fi	Speaker is in broadcasting mode for up to thirty (30) min. Away Mode only.
Dark Blue	Connected to Bluetooth playback	Bluetooth discovery mode.
Light Blue		Speaker system booting up.
Purple	Optical input playback (only for STADIUM)	Paused/muted in Optical playback.
White	Wi-Fi Connected; USB Playback	Not connected to Wi-Fi.
Red, Blue, Green		Speaker is performing a firmware update. DO NOT stop, unplug or interfere with process.

What do the RIVA logo colors on the front of my speaker mean?

COLOR	SOLID	FLASHING
Green (RIVA)	Calling or drop-in feature is in progress	Receiving incoming call or drop-in through Alexa
Red (RIVA)	Privacy mode activated. Alexa won't hear your commands. * This red dims to a lighter red after about one (1) minute in Privacy mode.	Not connected to internet
Light Blue (RIVA)	Alexa is waiting for a command	Received and fulfilling your command.
Yellow (RIVA)		You have a notification from Amazon.
White (RIVA)		Speaker has been logged off from Amazon
Red (RIVA) Yellow (RIVA)		Only flashes when Privacy mode is activated and in conjunction with notification alert (see Yellow)

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BUTTON CONTROLS

Speaker Buttons

BUTTON	DESCRIPTION	ACTION
+	Volume Up	Increase volume at the speaker.
—	Volume Down	Decrease volume at the speaker.
((•)) ◀◀	Previous song & forced pairing mode	Press once to go to the beginning of the current song or previous song. Press and hold for three (3) seconds to initiate pairing mode. (Depends on mode)
▶▶	Next song & input source	Press once to go to the beginning of the next song. Press and hold for three (3) seconds to change input source.
🎤	Privacy Mode	Press once to mute the microphones.

I/O Connections

I/O	DESCRIPTION
○	AUX analog input jack for audio playback.
▭	USB type A connector for USB audio playback and charge out.
⬭	AC socket for power to the speaker.
□	Optical S/PDIF input jack for audio playback. (Available on select Voice speakers and devices.)

Shortcuts

KEY CODE	DESCRIPTION	ACTION
🎤 ((•))◀◀	Factory reset button combination	Press and hold both buttons for three (3) seconds to reset connections.

Power Off/On

- **OFF:** Press and hold the 🎤 button on top of Concert for 15 sec. *This will remove it from the Wi-Fi network.*
- **ON:** Press any button on top of Concert to turn back on. *Concert should automatically reconnect to your Wi-Fi network.*

REGISTER RIVA CONCERT to receive your three (3) year warranty.

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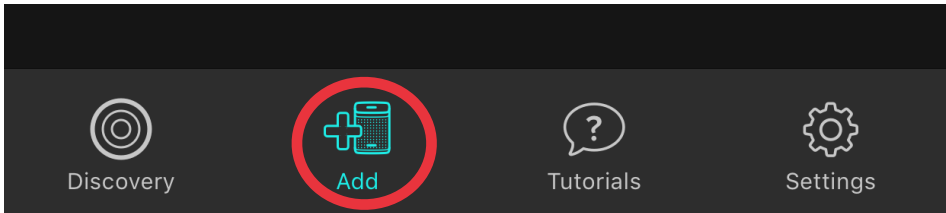
SETUP VIA
RIVA VOICE APP

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SETUP - RIVA VOICE APP

1. On the back of the Concert speaker, make sure the switch is on the home side.

2. Power on your Concert speaker by plugging it into the wall.

3. Wait for the pulsing light BLUE LED light to turn to a pulsing WHITE light.

4. Your Concert speaker is now ready to be connected to a Wi-Fi network.

   • Make sure your Bluetooth is ON or enabled.
   • Make sure location services are ON or enabled.
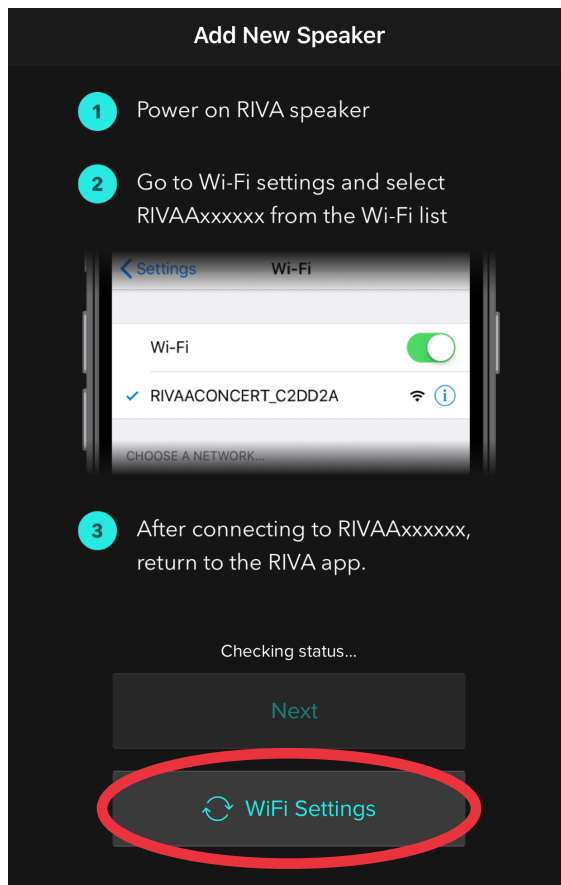
5. Open the RIVA Voice app.

SETUP - RIVA VOICE APP

6. Tap on "Add" on the bottom menu and follow the "Add New Speaker" Instructions.
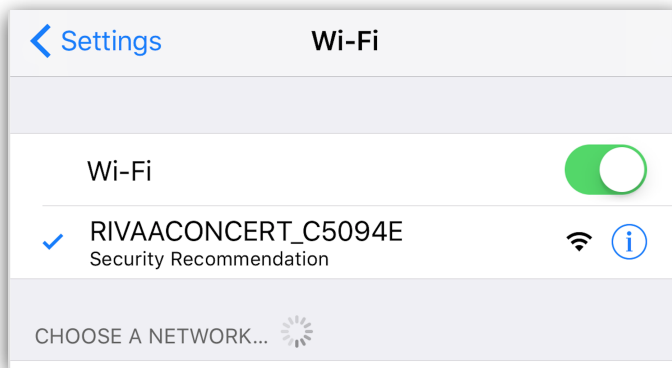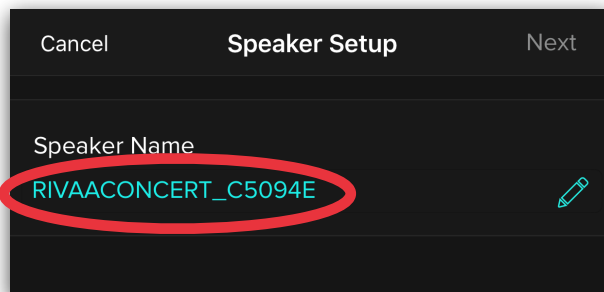

Tap the Wi-Fi Settings button on the screen.

SETUP - RIVA VOICE APP

7. Go to your device's Wi-Fi settings. Select the RIVA Concert to connect to in your phone or tablet's Wi-Fi settings. It is normal for the following to appear:

- On Apple devices: "Security Recommendation"
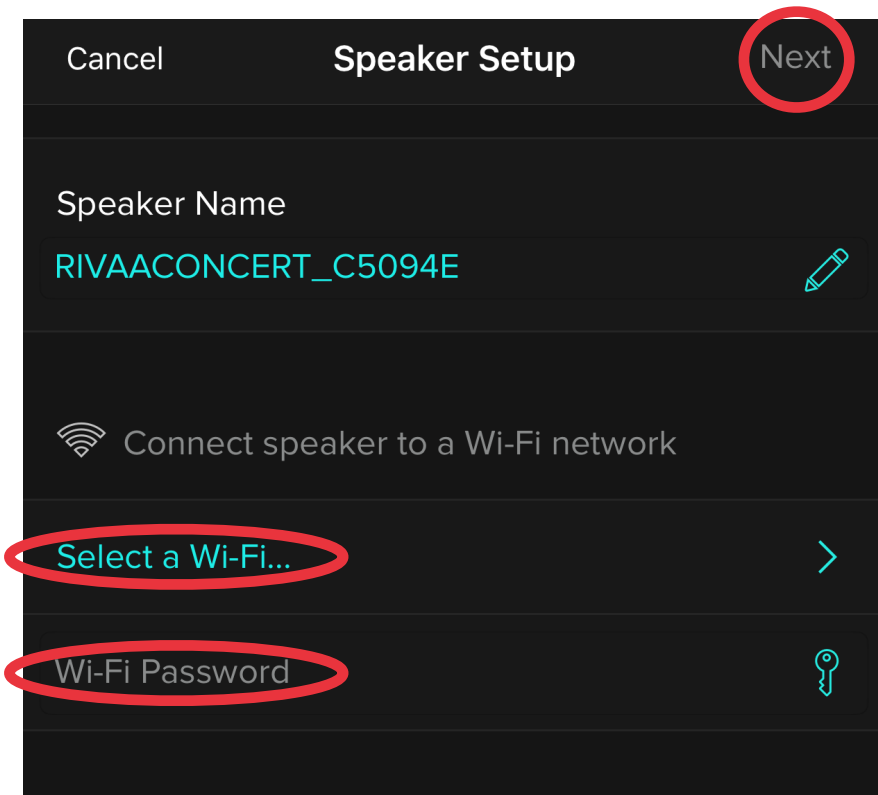- On Android devices: "Internet Not Available"

8. Reopen the RIVA Voice app. You should see a page where you can customize the speaker name. Tap on speaker name to change it.

If you are not taken automatically to the next page, tap on the "Next" button.
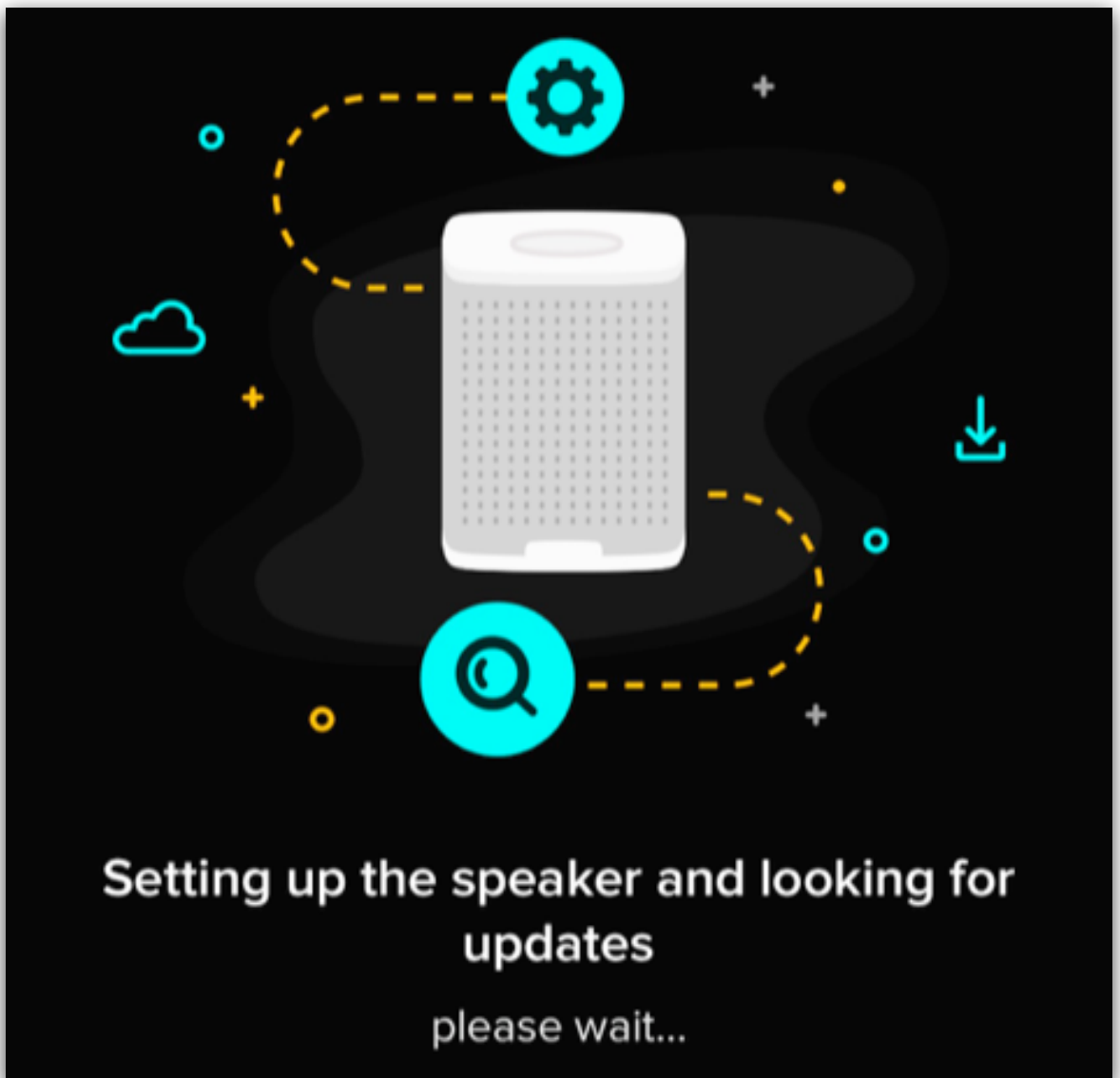
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SETUP - RIVA VOICE APP

9. Make sure your preferred Wi-Fi network appears on the screen and tap on the password field to enter the password.

Tap on "Next" in the upper right corner.

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SETUP - RIVA VOICE APP

10. The RIVA Voice app will start setting up your speaker. Once added to your network, it will look for available firmware updates.
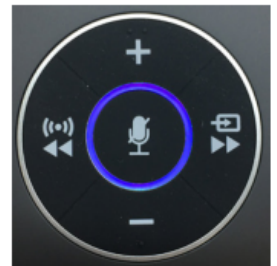

Setting up the speaker and looking for updates
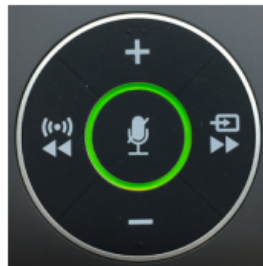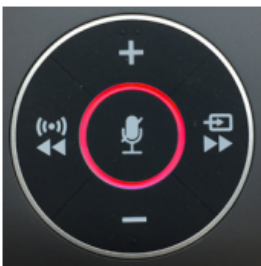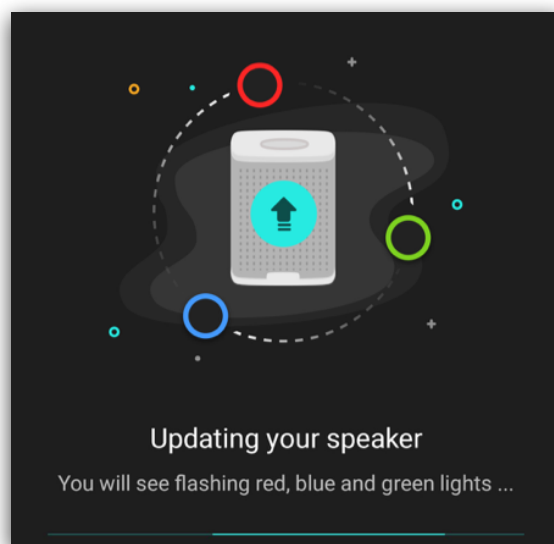
please wait...

SETUP - RIVA VOICE APP

11. If the RIVA Voice app finds new firmware, it will automatically update itself.

The RIVA Voice app will show an updating screen and the top ring will flash RED, GREEN, BLUE as it updates. <u>DO NOT INTERRUPT OR UNPLUG Concert during this process</u>.
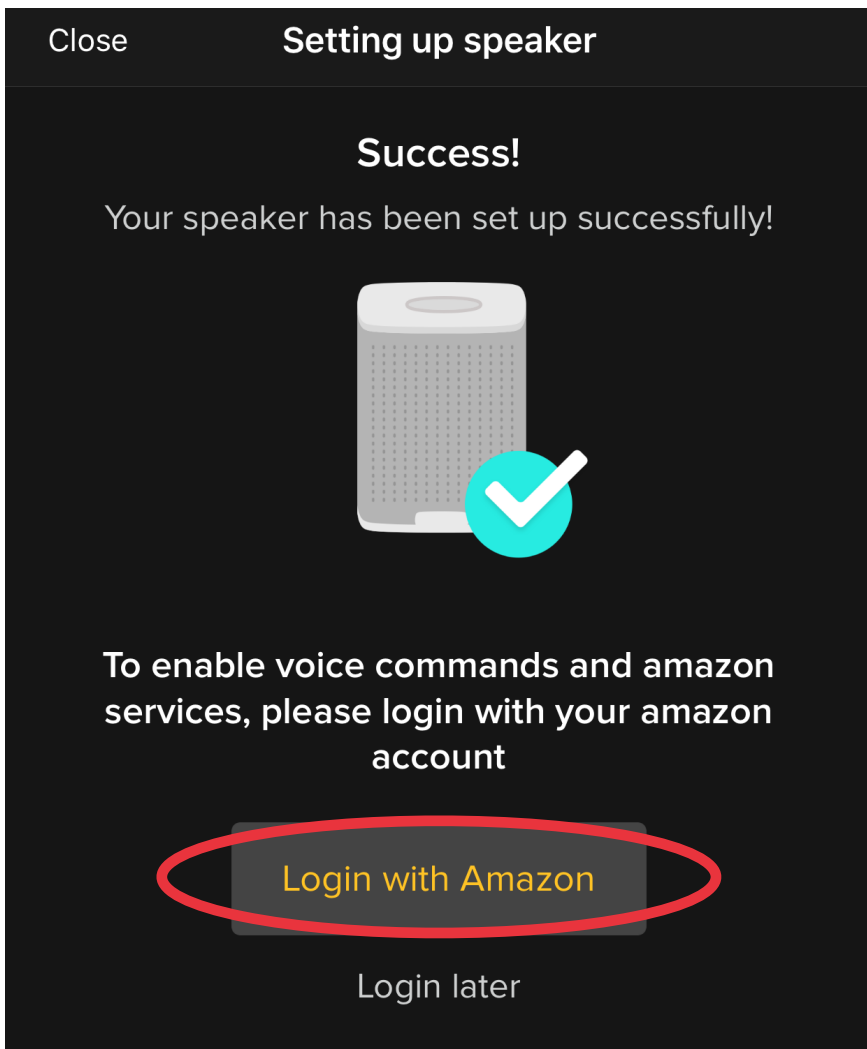
Concert will automatically reboot (pulsing light BLUE ring) and reconnect itself to your wi-fi network (steady WHITE ring) afterwards.

Updating your speaker
You will see flashing red, blue and green lights ...
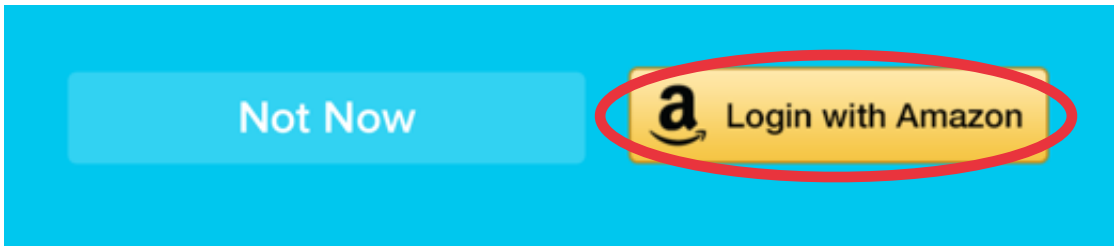
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SETUP - RIVA VOICE APP

12. Once the setup and/or the update has been completed, you should receive a "Success!" confirmation screen.

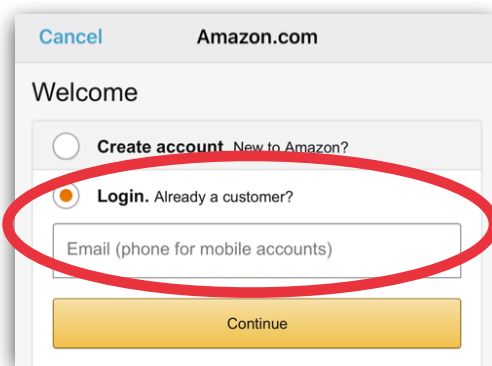Now tap on "Sign in with Amazon" to setup your voice command feature.

SETUP - RIVA VOICE APP

13. On the page that appears, tap on the "Login with Amazon" button on the lower right corner.

* Allow permission to access Amazon account and microphone when asked.

If you <u>do not</u> have the Amazon Shopping app installed on your device, you will need to login into your account to link it to the Concert.
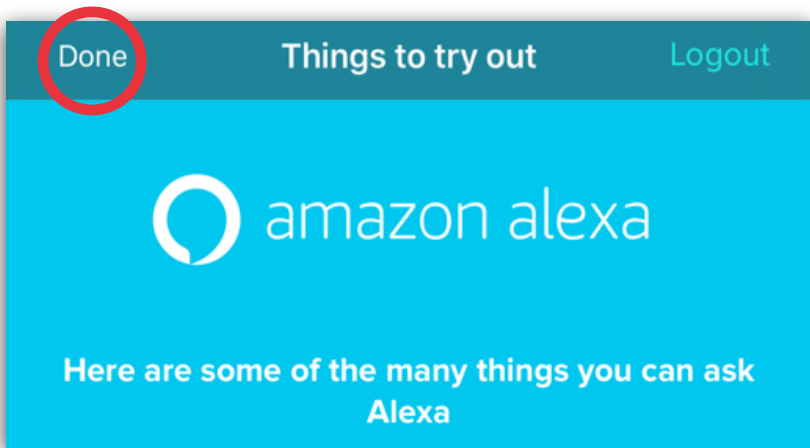

If you already have the Amazon Shopping app installed and are **LOGGED IN** to your account, you will **NOT** need to login again to activate voice command.
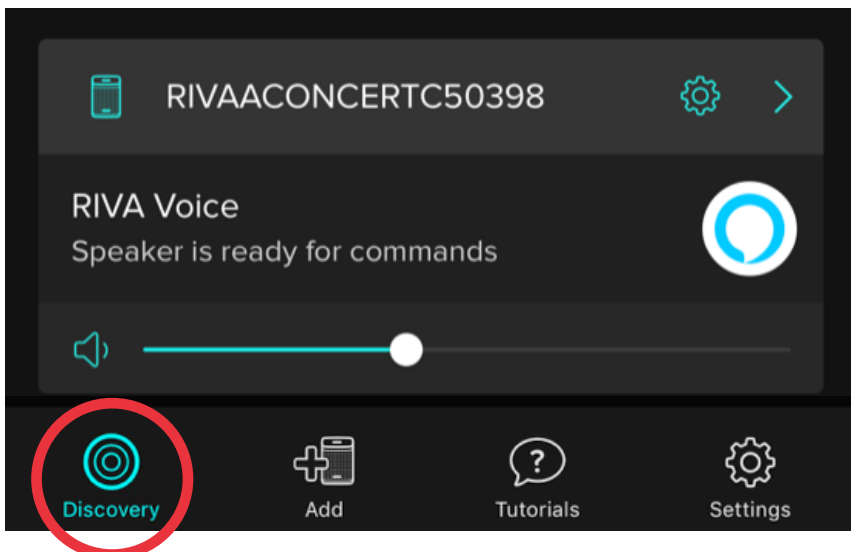
You should hear an ascending tone which confirms voice commands are now activated.

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SETUP - RIVA VOICE APP

14. Tap on the "Done" link in the upper left corner. This will take you back to the RIVA Voice app, and you can now ask questions or tell Alexa commands.

15. When you tap on the "Discovery" in the lower left corner of RIVA Voice app screen, you should now see the Concert listed as an available speaker for you to access.
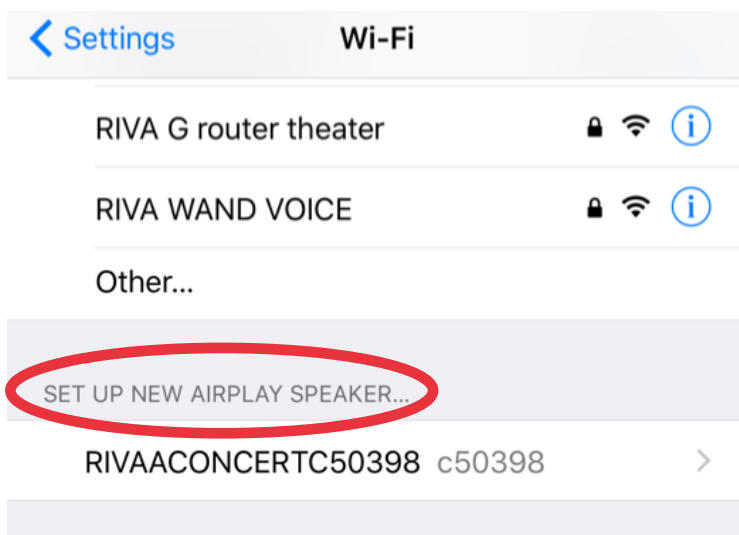
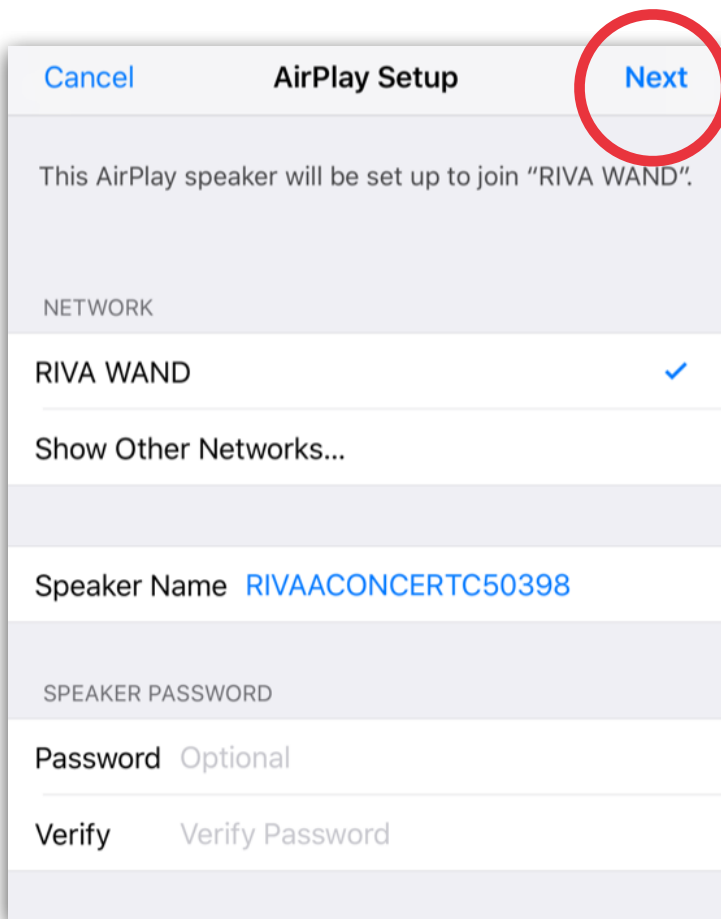RIVA
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SETUP VIA AIRPLAY

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SETUP - AIRPLAY

1. Power on your Concert speaker by plugging it into the wall.

2. Wait for the pulsing light BLUE LED light to turn to a pulsing WHITE light.

3. Your Concert speaker is now ready to be connected to a Wi-Fi network.

   - Make sure your Bluetooth is ON or enabled.
   - Make sure location services are ON or enabled.

4. Open the Wi-Fi settings on your Apple device. Select your Concert speaker in the "Setup New AirPlay speaker" section.

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SETUP - AIRPLAY

5. You will be taken to another screen where it should list your network, the Speaker Name (*you can customize the name here by tapping on the blue speaker name*) and assign a separate access password (*optional*) for this AirPlay speaker only.
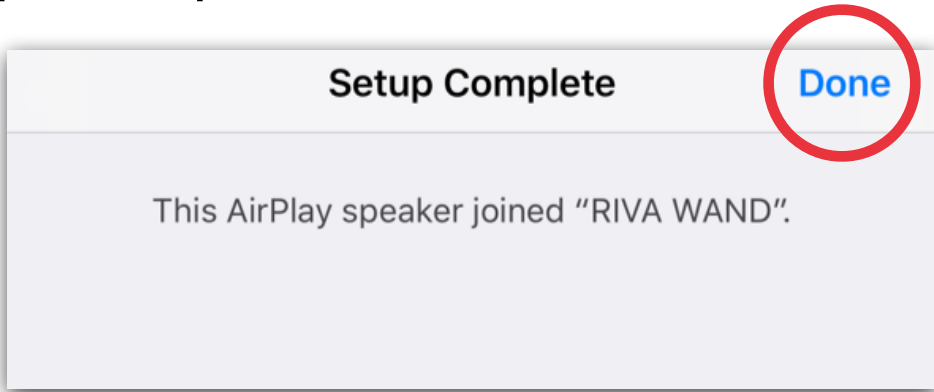
Tap on "Next" in the upper right corner of the screen once you have completed any customizations or additions.

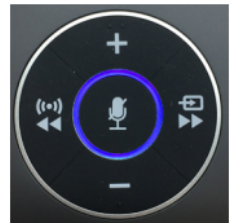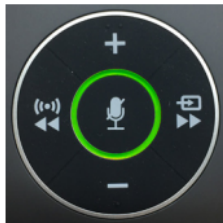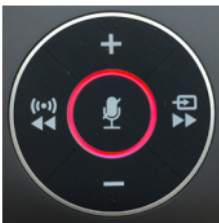**6.** Your device will automatically setup the Concert speaker.

SETUP - AIRPLAY

7. Tap "Done" in the upper right corner when setup is complete.

8. Once added to your network, Concert will look for available firmware updates.

If Concert finds a new firmware, it will automatically update itself. The top ring will flash RED, GREEN, BLUE as it updates. <u>DO NOT INTERRUPT OR </u>UNPLUG.

Concert will automatically reboot (pulsing light BLUE ring) and reconnect itself to your Wi-Fi network (steady WHITE ring) afterwards.

RIVA Concert will <u>not appear</u> in the Voice app until the update has been completed.
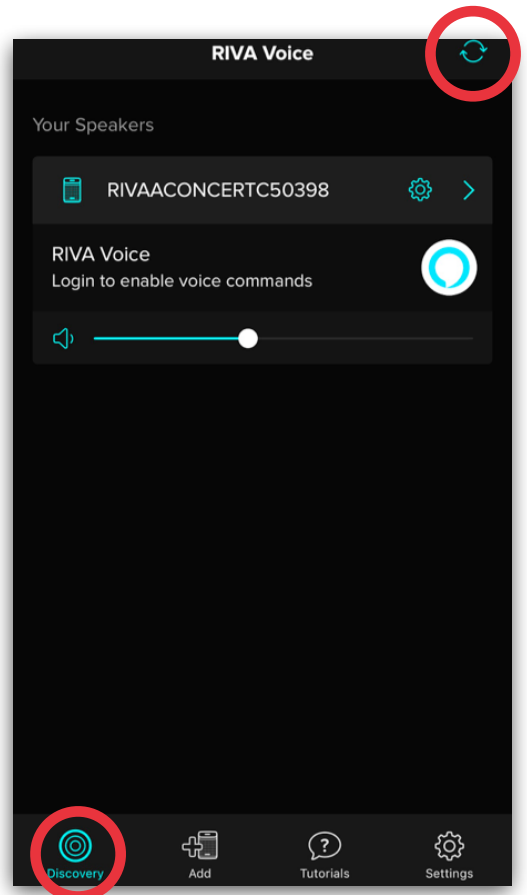
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SETUP - AIRPLAY

9. Open the RIVA Voice app.

10. Your Concert speaker should appear. If not, tap on the refresh icon in the upper right corner.
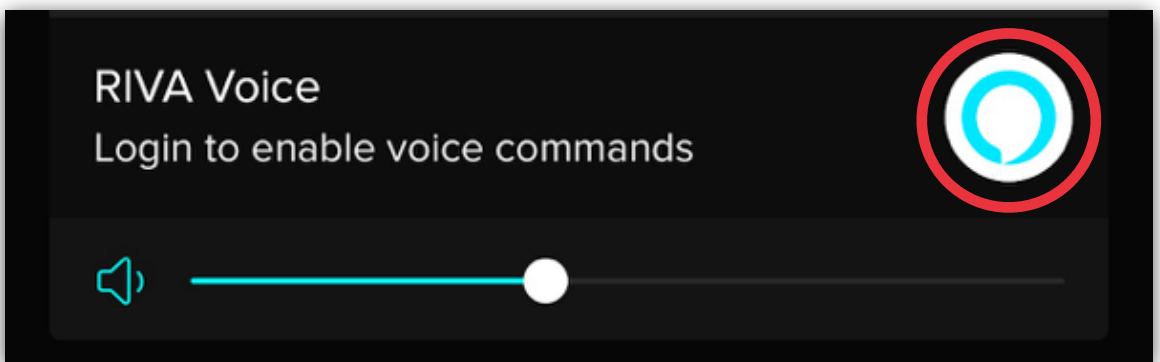
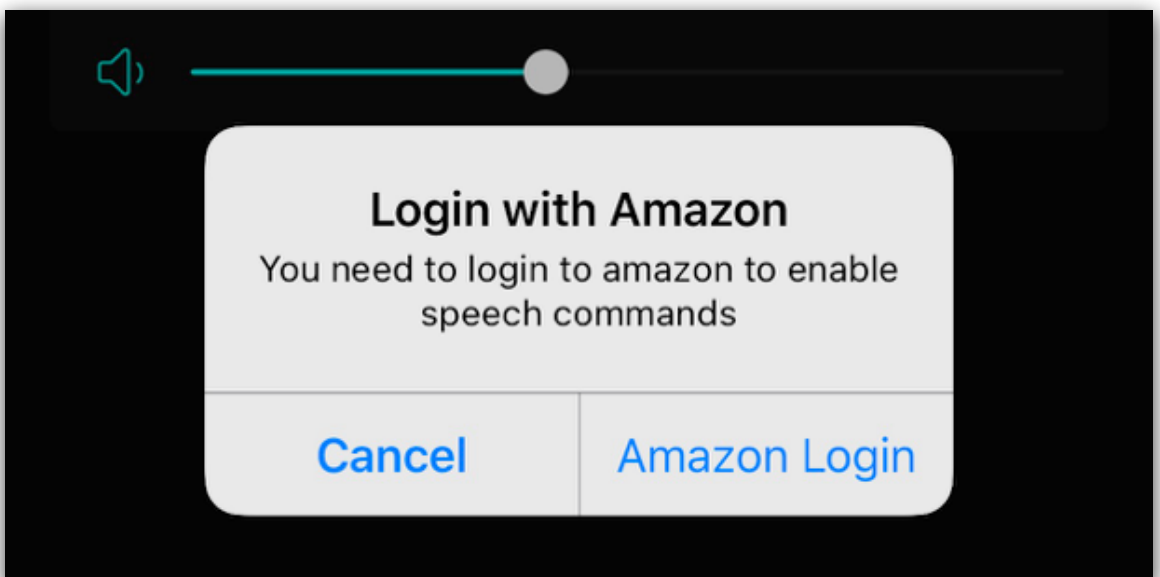** Make sure you are on the Discovery tab.*

SETUP - AIRPLAY

11. Tap on the Alexa icon to login to enable voice commands.

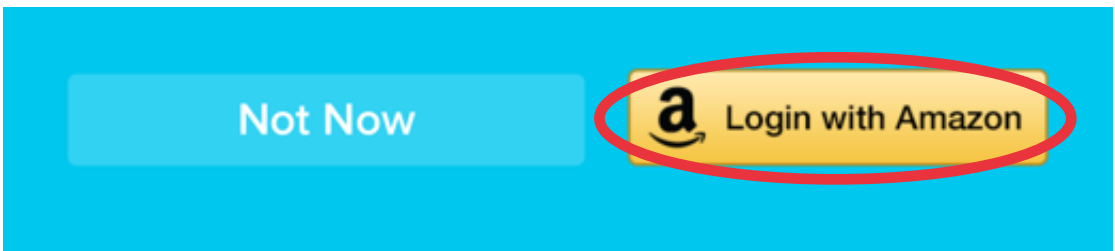** Allow permission to access microphone when asked.*

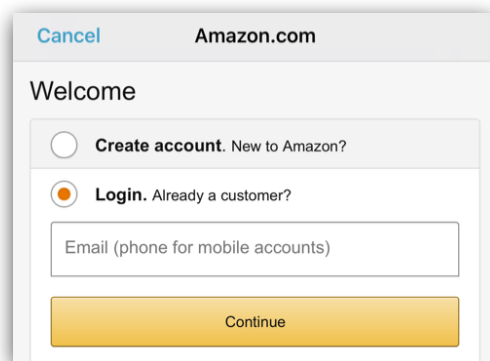**12.** Tap on the Amazon login button on the small window that comes up.

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AUDIO

SETUP - AIRPLAY

13. Tap on the "Login with Amazon" button on the lower right corner. It should automatically log you into your Amazon account. You should hear an ascending tone which confirms voice commands are now activated.

* Allow permission to access Amazon account and microphone when asked.
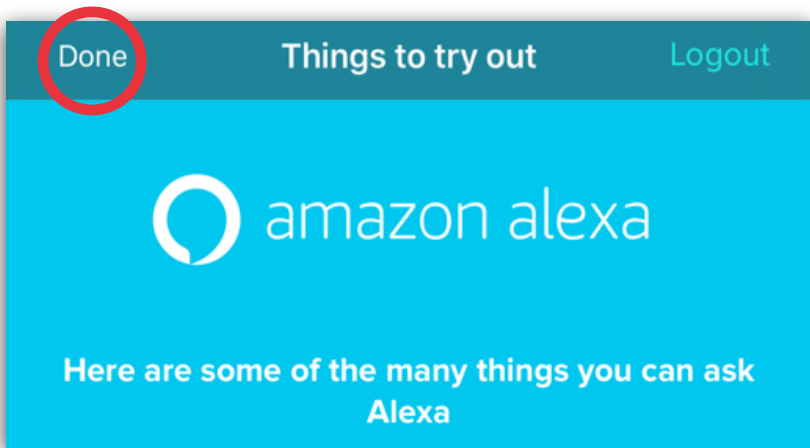
If you <u>do not</u> have the Amazon purchasing app installed on your device, you will need to login into your account to link it to the Concert.

If you already have the Amazon purchasing app installed and are **LOGGED IN** to your account, you will **NOT** need to login again to activate voice command.

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SETUP - RIVA VOICE APP

14. Tap on the "Done" link in the upper left corner. This will take you back to the RIVA Voice app, and you can now ask questions or tell Alexa commands.

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